

House rules visitors Flevowijk Pharmacy Kampen

Standards and values

Visitors should act according to the applicable norms and values. This means e.g.:

- Respect everyone, also in case of disagreement
- Allow space for a private conversation
- Stay away from other people's properties
- Do not damage anything or anybody

Making films, taking pictures and/or sound recordings

It is not allowed to take a picture or to film patients, visitors or employees without their permission. If you want to do so you have to request (a written) permission in advance. In addition, everyone whose picture is taken or who has been filmed has to agree. Making sound recordings and/or recording conversations by mobile phones or any other device is not permitted.



Disabled

When it is crowded in the pharmacy disabled people should get a seat with priority.

Parking

When parking your bike or car, please ensure the passage is clear for others to use it.

Leaflets

Most leaflets and other informative material available in the waiting room, may be taken for free. When in doubt please ask one of our staff members.

Calamities/Emergencies

In case of calamities/emergencies, you need to follow instructions from the staff, the fire brigade and/or the police.

Smoking

It is not allowed to smoke in the pharmacy.

Dogs

Dogs, kept on a leash and not causing any inconvenience, are allowed into the pharmacy.

Offensive behavior

Flevowijk pharmacy reserves the right requesting visitors who are showing offensive behavior, to leave the building. We do not accept any kind of aggression, violence and/or intimidation in our pharmacy.



This will be reported to the police. All costs will be recovered from the perpetrator.

Theft and vandalism

We are not responsible for theft of properties of patients or visitors. Theft and/or vandalism will be reported to the police. The perpetrator will be transferred to the police. All costs will be recovered from the perpetrator.

Alcohol and drugs

In our pharmacy it is not allowed to use or be under the influence of alcohol and/or drugs.



**ZERO
TOLERANCE**

Weapons

In our pharmacy it is not allowed to carry and use weapons of any kind.

In violation of these rules we can (temporarily) deny you the access to our pharmacy.